

Eventkeeper Meeting

Attended by Michael Dietz on August 18th, 2015

The meeting at Nassau Library System was split into 2 parts:

Part 1: Eventkeeper (Online database which stores library events)

The first part of the meeting involved a brief discussion of current products offered by Plymouth Rocket summarizing TixKeeper, KitKeeper, LitKeeper and their new product called Museum Key. After the brief discussion on the products, they moved into the main topic which was a refresher on how to enter events into the event calendar which included tips and tricks. It was nice to see how other libraries were using the product and nicer to learn some tips to make entry more productive.

Part 2: TixKeeper (Online database which stores/organizes and makes scheduling Museum Passes easier)

The second part of the meeting discussed their ticket keeper cloud service. This service allows librarians or even the patrons to book museum passes from home. There are many features built into the service including searching and reserving passes for museums as well as canceling passes. The service has many customizations for different scenarios and has the option to checkout passes itself or just functions as a reservation system. For a simpler system they just advertised a new product called Museum Key which also is a reservation and booking system for museum passes without all the complex setup. The Museum Key product will cost twice the price. Plymouth Rocket will get back to me with the full feature set of differences compared to TixKeeper I would recommend either product to make museum pass reservation much easier for both the librarian and patron.